



Washington State Department of
Labor & Industries

Self-Insurance

**Self-Insurance
Training Presents:**

Web Resources Test Prep and SICATS

2024 Quarterly Training



Safety Message



Resources

- **Claim Adjudication Guidelines**
- **Forms & Publications**
- **Medical Aide Rules and Fee Schedule** - (MARFS)
- **RCW's (Title 51)** - Revised Code of Washington
<https://apps.leg.wa.gov/rcw/default.aspx?Cite=51>
- **WAC's (Title 296)** – Washington Administrative Code
<https://apps.leg.wa.gov/WAC/default.aspx?cite=296-20>

Claims Trainee

- A new person hired by an SIE/TPA to make claims decisions, who is not already a certified claims administrator.
- Must become a certified claim administrator within two years.

Certification Test Eligibility

- Minimum of 1 year of administration/oversight of claims under Title 51 RCW, under the mentorship of a WA state certified claims administrator.
- Completion of a comprehensive goal-oriented curriculum approved by the department.

Applying for the Certification Test

- Apply using the department's online database through SICATS.
 - The system will automatically default to a test date 7 days after the application date.
 - Select the goal-oriented curriculum and annotate the date of course completion.

Prior to Testing

- Instructions will be emailed to you.
 - Please review prior to testing.
- Remember to pay the proctor.
 - Keep a copy of the receipt.

What if I do not pass the test?

- You may apply to retest for the next available testing week.
- Current certified claims administrators will have their certification terminated and cannot manage claims until they have successfully passed their retest.

Maintaining Your Certification

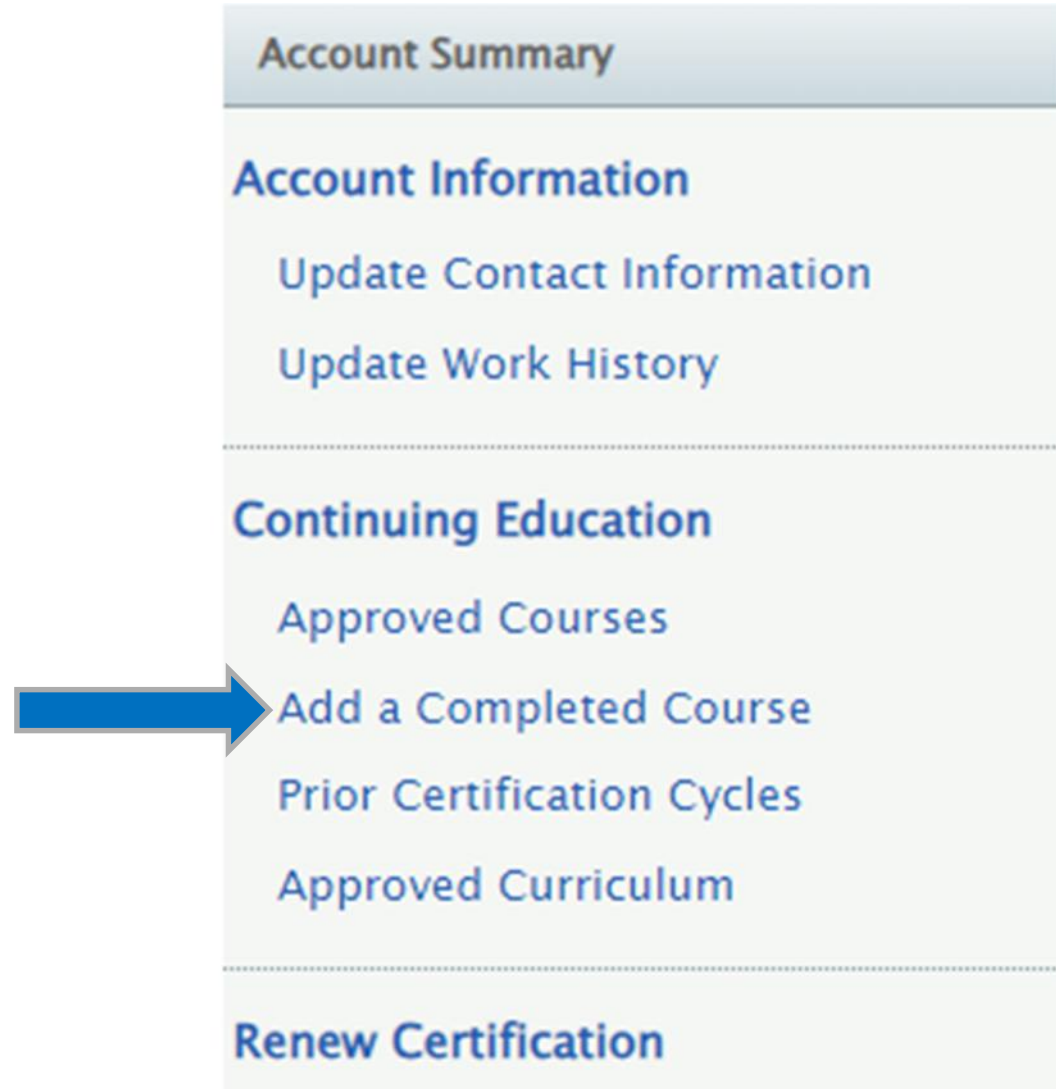
- Must earn a minimum of 45 credits every 3 years in the area of claims management.
 - Including attending any mandatory trainings.
- If you do not meet the minimum requirements to renew via continuing education credits, you must retake the “self-insurance claims administrator” test.

Submitting Courses in SICATS

- Load approved courses taken in SICATS.
- To get the course verified by the department send either to SIContEdu@lni.wa.gov:
 - Self-Insurance Continuing Education Report of Course Completion (F207-191-000).
 - Certificate for any department approved continuing education course.

Loading Courses in SICATS

- Once you are logged in to SICATS, click “Add a Completed Course” in the left hand column.



Loading Courses in SICATS

Account Summary

Account Information

[Update Contact Information](#)

[Update Work History](#)

Continuing Education

[Approved Courses](#)

[Add a Completed Course](#)

[Prior Certification Cycles](#)

[Approved Curriculum](#)

Renew Certification

Update Continuing Education Course Attendance

Completed Continuing Education Courses for Current Renewal Cycle

Course	Date	Claims Management	Legal	General	Injury Prevention & Safety
Disputes and Protests (004-1023-0286)	10/18/2023	2.00	0	0	0
UPDATE 2023 (004-1023-0288)	10/17/2023	3.50	0	0	0
Advanced LEP (004-0923-0279)	9/20/2023	2.00	0	0	0
Basic LEP (004-0823-0278)	8/9/2023	2.00	0	0	0
Time-Loss (004-0723-0273)	7/12/2023	2.00	0	0	0
Advanced Wages (004-0623-0270)	6/14/2023	2.00	0	0	0
Interlocutory and Denial Requests (004-0523-0267)	5/17/2023	2.00	0	0	0
Annual Conference 2023 (001-0423-0266)	5/12/2023	9.00	0	0	0
Reopening (004-0423-0265)	4/19/2023	2.00	0	0	0
Basic Wages (004-0323-0258)	3/15/2023	3.00	0	0	0
Forms and Templates (004-0223-0255)	2/22/2023	2.00	0	0	0
Claim Validity (004-0123-0252)	1/24/2023	2.00	0	0	0
Update 2022 (004-1122-0245)	11/2/2022	4.00	0	0	0
IME Rules (004-0622-0217)	5/18/2022	1.50	0	0	0
Update 2021 (004-1121-0190)	12/15/2021	4.00	0.00	0.00	0.00
		43.00 cr	0.00 cr	0.00 cr	0.00 cr

Only 5 Credits in the Injury Prevention & Safety Category may count towards the required 45 credits needed for license renewal.

Scheduled L&I Sponsored Continuing Education Courses

There are currently no scheduled courses.

ADD COURSE

CANCEL

Loading Courses in SICATS

Account Summary
Account Information
Update Contact Information
Update Work History
Continuing Education
Approved Courses
Add a Completed Course
Prior Certification Cycles
Approved Curriculum
Renew Certification

Continuing Education Courses

Use this form to look up available Continuing Education Courses and to register for L&I Self-Insurance sponsored courses only. For all other courses listed, call the course sponsor to register.

Search for Continuing Education Courses

Choose **one** item below to begin your search:

- Recently Approved Courses
- All Courses
- L&I Self-Insurance Courses Currently Open for Registration
- Course ID (all or part)

Course ID:

- Course Name (all or part)
- Sponsor Name (all or part)
- Instructor Name (all or part)
- Course Date Range
- Credit Type
- All Mandatory Courses

[Get more search options](#)

Loading Courses in SICATS

Account Summary
Account Information
Update Contact Information
Update Work History
Continuing Education
Approved Courses
Add a Completed Course
Prior Certification Cycles
Approved Curriculum
Renew Certification


Continuing Education Courses

Your search for "Course ID": '004-1023-0287' , found 1 record(s).

Page 1 of 1 [Start a New Search](#)

Course Details	Claims Management	Legal	General	Injury Prevention & Safety	
Permanent Partial Disability (004-1023-0287)					
Available Dates: 11/1/2023 - 11/30/2023					
Sponsors: Labor and Industries	2.00	0	0	0	SELECT
Instructors:					

Page 1 of 1 [Start a New Search](#)



Loading Courses in SICATS

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Continuing Education

[Approved Courses](#)

[Add a Completed Course](#)

[Prior Certification Cycles](#)

[Approved Curriculum](#)

Renew Certification

Update Continuing Education Course Attendance

Completed Continuing Education Courses for Current Renewal Cycle

Course	Date	Claims Management	Legal	General	Injury Prevention & Safety
Permanent Partial Disability (004-1023-0287)	11/15/2023	2.00	0	0	0
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Update 2021 (004-1121-0190)	12/15/2021	4.00	0.00	0.00	0.00
		45.00 cr	0.00 cr	0.00 cr	0.00 cr

Only 5 Credits in the Injury Prevention & Safety Category may count towards the required 45 credits needed for license renewal.

Scheduled L&I Sponsored Continuing Education Courses

There are currently no scheduled courses.

ADD COURSE
CANCEL

Certification Renewal

- Maintain all completed course documentation for the duration of your current certification period of 3 years.
 - False reporting of credits will result in revoking certification and could result in refusal of future applications to take the certification test. (WAC 296-15-360(6)(e))
- Following your renewal, continuing education credits earned will reset back to zero.

Changes in Contact Information

- Must notify the department within 30 calendar days of the effective date of any change in mailing address, work location or name.
 - Must be reported/changed using SICATS.
- Highly recommended you use a personal email address and personal phone number for your contact information.

SICATS Assistance

- If you have any questions at all, please contact us.
 - Phone: (360)902-6709
 - Continuing Education/Certification renewal questions
SIContEdu@LNI.WA.GOV
 - Self-Insurance Trainer questions
SITrainerQuestions@LNI.WA.GOV

Knowledge Check



What two things must a claims trainee complete to be eligible to take the self-insured claim administrator test?

1. One year administration/oversite of claims under Title 51 under the mentorship of a WA certified claims administrator.
2. Complete a comprehensive goal-oriented curriculum approved by the department.

What is the renewal period for a certified claim administrator?

3 years

**How many continuing education credits
does a certified claim administrator
need to renew their certification?**

45 verified credits

Angela is a certified claim administrator who accepted a new job with a new employer. When must she report this change to the department?

30 calendar days

Nick's certification period ends on 2/10/2024. He earned 35 CEC's including all mandatory trainings.

**What must he do in order to renew?
Retake and pass the self-insurance claims administrator test.**

Can he manage claims after 2/10/2024?

No

www.lni.wa.gov

The screenshot shows the homepage of the Washington State Department of Labor & Industries. At the top, there is a navigation bar with language options: Español (marked as 'New!'), ភាសាខ្មែរ, 中国 - 简体, 中文繁體, 한국어, русский, Soomaali, tiếng Việt, and Other Languages. The main header includes the department's logo and name, a 'Contact' button, a 'My L&I: Sign In' button, and a search bar labeled 'Search L&I'. Below the header is a secondary navigation bar with links for Safety & Health, Claims, Patient Care, Insurance, Workers' Rights, and Licensing & Permits. The main content area features three prominent blue buttons: 'Verify a Contractor's or Tradesperson's License', 'Find a Form or Publication', and 'Pay a Balance Due'. A large banner image of the Washington State Capitol building is overlaid with the text 'Keep Washington Safe and Working'. Below the banner are three columns of services: 'PROVIDERS' (with a medical icon), 'BUSINESS' (with a line graph icon), and 'WORKERS' (with a group of people icon). Each column contains a list of services with right-pointing arrows.

Washington State Department of Labor & Industries

Verify a Contractor's or Tradesperson's License

Find a Form or Publication

Pay a Balance Due

Keep Washington Safe and Working

PROVIDERS

- Check Patient Claim Status
- Look up a Fee Schedule
- Look up a Self-Insured Employer

BUSINESS

- File a Quarterly Report
- Required Workplace Posters
- Look Up a Contractor or Business

WORKERS

- Are You Injured?
- Check the Status of My Claim
- File a Claim

Self-Insurance Main Page

The screenshot displays the Washington State Department of Labor & Industries website. The top navigation bar includes the department's logo and name, along with links for 'Contact', 'My L&I: Sign In', and a search box labeled 'Search L&I'. Below this, a secondary navigation bar features menu items for 'Safety & Health', 'Claims', 'Patient Care', 'Insurance' (which is highlighted), 'Workers' Rights', and 'Licensing & Permits'. The main content area has a breadcrumb trail: 'Home > Insurance > SELF-INSURANCE > About Self-Insurance:'. The page title is 'About Self-Insurance'. On the left, a sidebar menu under the heading 'SELF-INSURANCE' lists 'About Self-Insurance' (selected), 'What's New in Self-Insurance', 'How Do I Contact Self-Insurance', 'Oversight', and 'Rules'. The main content area contains the following text: 'Self-insured employers provide workers' compensation benefits directly to injured workers.' followed by 'L&I's role in self-insurance:' and a bulleted list: '• Ensures workers' compensation benefits are provided in compliance with all applicable industrial insurance laws and regulations.' and '• Reviews and monitors the financial strength of self-insured employers so that all workers' compensation obligations can be met.'

What's New for Self-Insurance

Washington State Department of Labor & Industries

Contact My L&I: Sign In Search L&I

Safety & Health Claims Patient Care **Insurance** Workers' Rights Licensing & Permits

Home > Insurance > SELF-INSURANCE > About Self-Insurance:

What's New in Self-Insurance

SELF-INSURANCE

About Self-Insurance ^

What's New in Self-Insurance

How Do I Contact Self-Insurance

Oversight

Rules

Keep up with what's new in self-insurance

Sign up for [our email bulletins](#) to receive updates on important issues for self-insured employers, third-party administrators, and workers.

Outgoing self-insurance communications by date:

- [Self-Insurance Training presents: Permanent Partial Disability](#) (10/24/2023)
- [Chapter 296-14, Industrial Insurance-Pension Discount Rate](#) (10/19/2023)
- [Rule Development Meeting - Draft Rules - IME Recording Notification Process Accompanying Person](#) (10/11/2023)
- [L&I proposes 4.9 percent increase in workers' comp rates for 2024](#) (9/19/2023)
- [Self-Insurance training summary August 2023](#) (9/19/2023)

Claim Adjudication Guidelines(CAG)

The screenshot displays the Washington State Department of Labor & Industries website. The top navigation bar includes the department logo, contact information, and a search bar. The main navigation menu features links for Safety & Health, Claims, Patient Care, Insurance (highlighted), Workers' Rights, and Licensing & Permits. The breadcrumb trail indicates the path: Home > Insurance > SELF-INSURANCE > Self-Insurance Claims Management. The page title is "Claims Adjudication Guidelines".

The left sidebar contains a "SELF-INSURANCE" menu with the following items:

- About Self-Insurance
- Look Up Self-Insured Employers / TPAs
- Self-Insurance Claims Management** (expanded)
 - Claims Adjudication Guidelines** (highlighted with a blue arrow)
 - Claims Management Tools
 - Loss of Earning Power
 - Self-Insurance Compliance Penalties
 - Self-Insured Form Request: SIF-2

The main content area provides an overview of the CAG and lists available chapters:

The Self-Insurance Claims Adjudication Guidelines (CAG) is a claims management resource for new and experienced claim administrators. The CAG provides detailed instructions to support claims administrators in the completion of common tasks as listed below.

Sections are frequently updated to incorporate WAC changes or clarify content. If you have questions or notice any problems, broken links, etc. please contact SITrainerQuestions@lni.wa.gov.

Download chapters:

- [Introduction](#)
- [Management of Claims](#)
- [Claim Closure and Permanent Partial Disability](#)
- [Claim Validity](#)
- [Loss of Earning Power](#)
- [Medical Treatment](#)
- [Miscellaneous Claim Issues](#)
- [Pensions and Fatalities](#)
- [Protests and Appeals](#)
- [Reopenings](#)
- [Time-Loss Compensation](#)
- [Vocational Rehabilitation](#)
- [Wages](#)

Claim Adjudication Guidelines(CAG)

Claim Validity

Self-Insurance Claims Adjudication Guidelines

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Claim Resolution	4
Allowance	4
When Validity Requires Additional Investigation	4
Denials	5
No Medical Report Denials.....	6
Claim Denial Guidelines.....	6
Injury vs. Occupational Disease	10
Claim Validity for Injury Claims	10
Timely Filing of Injury Claims.....	10
Prima Facie Case Requirement for Injury Claims.....	11
Injury Claim Adjudication	11
Legal Definition of Injury.....	11
Pre-existing Conditions.....	12
Course of Employment.....	12
Parking Lots.....	13
Coming and Going.....	13
Coming and Going in Company-Provided Transportation.....	14
Coming and Going When the Work Causes the Worker to Travel Away from Employer Premises.....	14
Coming and Going and on a Business Errand.....	15
Residence.....	15

Claim Management Tools

The screenshot shows a web page titled "Claims Management Tools" with a breadcrumb trail: Home > Insurance > SELF-INSURANCE > Self-Insurance Claims Management. The page features a left sidebar with a "SELF-INSURANCE" menu, including "About Self-Insurance" and "Look Up Self-Insured Employers / TPAs". The "Self-Insurance Claims Management" section is expanded, showing "Claims Adjudication Guidelines" and "Claims Management Tools". The main content area includes instructions to use tabs for navigation, a list of tabs (BENEFIT CALCULATIONS, PPD AWARD SCHEDULES, FORMS & TEMPLATES, CHECKLISTS & COVERSHEETS, MPNSR & RCL), a list of calculators, and contact information for the training unit.

Home > Insurance > SELF-INSURANCE > Self-Insurance Claims Management

Claims Management Tools

SELF-INSURANCE

About Self-Insurance

Look Up Self-Insured Employers / TPAs

Self-Insurance Claims Management

Claims Adjudication Guidelines

Claims Management Tools

Loss of Earning

Locate the tools and resources by clicking the tabs by subject below:

Note the Medical Provider Network Status Report (MPNSR) and Reasonably Convenient Location (RCL) tools are on the last tab.

BENEFIT CALCULATIONS PPD AWARD SCHEDULES FORMS & TEMPLATES CHECKLISTS & COVERSHEETS MPNSR & RCL

Use this information and these tools to help you calculate worker benefits:

- [Medical Bill Interest Calculator](#)
- [Loss of Earning Power \(LEP\) Calculator](#)

If you have questions or need assistance, contact our training unit at: SITrainerQuestions@Lni.wa.gov or **360-902-6904**.

- [Loss of Earning Power \(LEP\) Calculation Worksheet](#)
- [Minimum Time-Loss Rates](#)
- [Maximum Time-Loss Rates](#)
- [Cost of Living Adjustment \(COLA\) Chart, 5-decimal](#) increment and cumulative factors
- [Cost of Living Adjustment \(COLA\) Chart, 10-decimal](#) increments only
- [Death and Burial Rates](#)

Forms and Publications

Home > Insurance > SELF-INSURANCE > About Self-Insurance:

Forms & Publications: Self-Insurance

SELF-INSURANCE

- About Self-Insurance
- What's New in Self-Insurance
- How Do I Contact Self-Insurance
- Oversight
- Rules
- Forms & Publications: Self-Insurance**

Self-insurance forms categorized by area of business:

- FOR EMPLOYERS**
- FOR WORKERS
- FOR PROVIDERS
- FOR CERTIFICATION SERVICES
- MISCELLANEOUS

Forms for employers and third-party administrators who represent employers

- [Calculation Rate – SIF 5A](#) (F207-156-000)
- [Claim Allowance Request](#) (F207-215-000)
- [Claim Closure](#) (F207-216-000)
- [Claim Denial Request](#) (F207-217-000)
- Employers' Guide to Self-Insurance in Washington State (F207-079-000) *[pending update]*
- [Interlocutory Request](#) (F207-218-000)
- [Letter - Accept Newly Contended Condition](#) (F207-220-000)

Translated Forms and Templates

Home >
Forms and Publications

F207-220-000

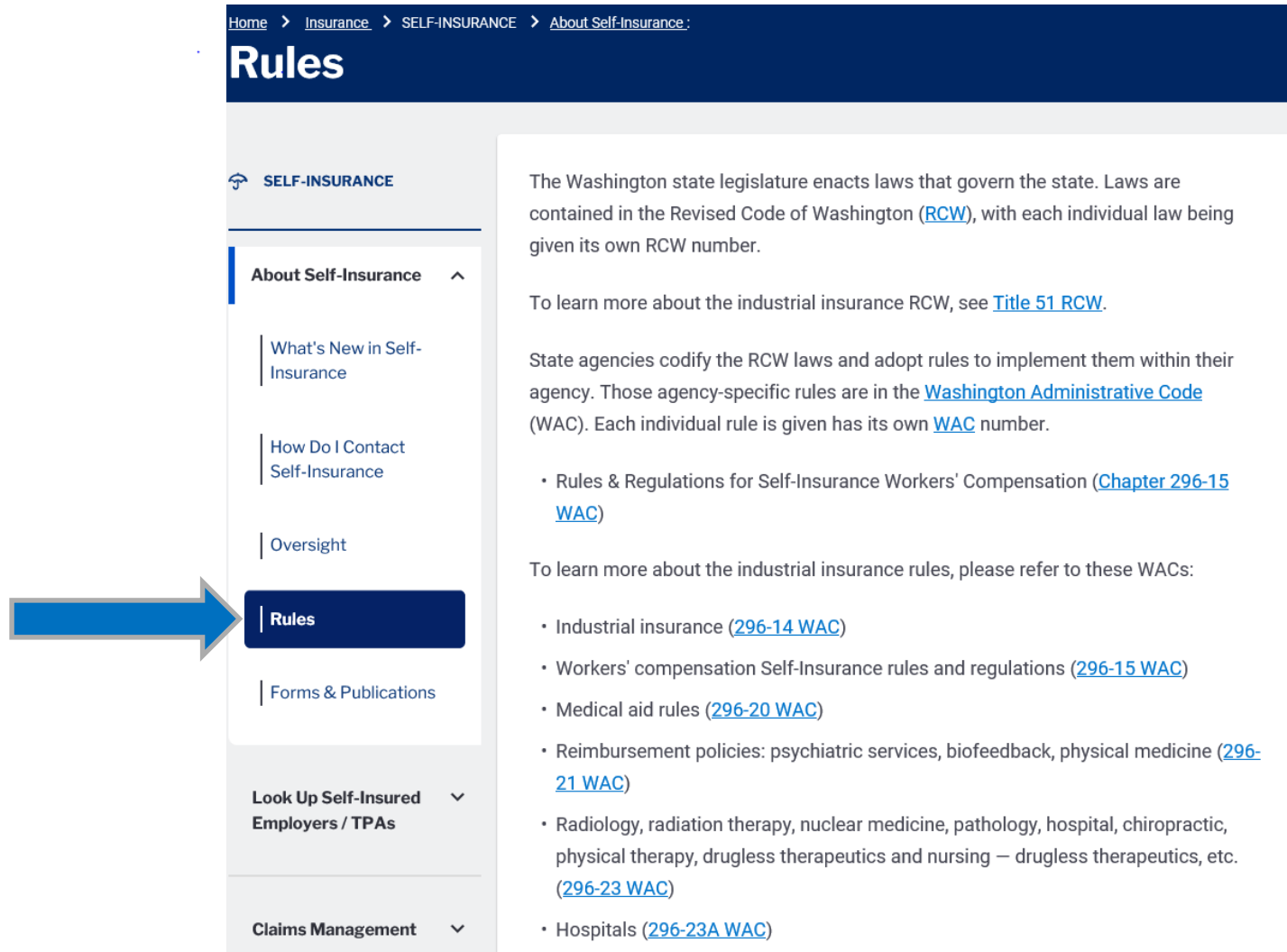
[Search full site →](#)

1 - 1 of 1 Results

Letter - Accept Newly Contended Condition
📄 F207-220-000 - Form (05/01/2020) English

- [ខ្មែរ \(Cambodian\)](#) F207-220-214
- [中国 - 简体 \(Chinese-Simplified\)](#) F207-220-220
- [中文繁體 \(Chinese-Traditional\)](#) F207-220-221
- [한국어 \(Korean\)](#) F207-220-255
- [русский \(Russian\)](#) F207-220-294
- [Soomaali \(Somali\)](#) F207-220-303
- [Español \(Spanish\)](#) F207-220-999
- [tiếng Việt \(Vietnamese\)](#) F207-220-319

RCWs and WACs



Home > Insurance > SELF-INSURANCE > About Self-Insurance :

Rules

SELF-INSURANCE

About Self-Insurance ^

- What's New in Self-Insurance
- How Do I Contact Self-Insurance
- Oversight
- Rules**
- Forms & Publications

Look Up Self-Insured Employers / TPAs v

Claims Management v

The Washington state legislature enacts laws that govern the state. Laws are contained in the Revised Code of Washington ([RCW](#)), with each individual law being given its own RCW number.

To learn more about the industrial insurance RCW, see [Title 51 RCW](#).

State agencies codify the RCW laws and adopt rules to implement them within their agency. Those agency-specific rules are in the [Washington Administrative Code](#) (WAC). Each individual rule is given has its own [WAC](#) number.

- Rules & Regulations for Self-Insurance Workers' Compensation ([Chapter 296-15 WAC](#))

To learn more about the industrial insurance rules, please refer to these WACs:

- Industrial insurance ([296-14 WAC](#))
- Workers' compensation Self-Insurance rules and regulations ([296-15 WAC](#))
- Medical aid rules ([296-20 WAC](#))
- Reimbursement policies: psychiatric services, biofeedback, physical medicine ([296-21 WAC](#))
- Radiology, radiation therapy, nuclear medicine, pathology, hospital, chiropractic, physical therapy, drugless therapeutics and nursing – drugless therapeutics, etc. ([296-23 WAC](#))
- Hospitals ([296-23A WAC](#))

RCW Title 51

Chapter 51.14

applies specifically
to self-insurers.



WASHINGTON STATE LEGISLATURE

Legislature Home

- House of Representatives
- Senate
- Find Your District
- Laws & Agency Rules
- Bill Information
- Agendas, Schedules, and Calendars
- Legislative Committees
- Coming to the Legislature
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RCWs > Title 51

RCW Dispositions

Title 51 RCW

INDUSTRIAL INSURANCE

Chapters

- 51.04** General provisions.
- 51.08** Definitions.
- 51.12** Employments and occupations covered.
- 51.14** Self-insurers.
- 51.16** Assessment and collection of premiums—Payrolls and records.
- 51.18** Retrospective rating plan.
- 51.24** Actions at law for injury or death.
- 51.28** Notice and report of accident—Application for compensation.
- 51.32** Compensation—Right to and amount.
- 51.36** Medical aid.
- 51.44** Funds.
- 51.48** Penalties.
- 51.52** Appeals.
- 51.98** Construction.

RCW 51.14



Sections

SELF-INSURED EMPLOYERS

- 51.14.010** Duty to secure payment of compensation—Options.
- 51.14.020** Qualification.
- 51.14.030** Certification of employer as self-insurer.
- 51.14.040** Surety liability—Termination.
- 51.14.050** Termination of status—Notice—Financial requirements.
- 51.14.060** Default by self-insurer—Authority of director—Liability for reimbursement.
- 51.14.070** Payments upon default.
- 51.14.073** Default lien.
- 51.14.077** Self-insurers' insolvency trust—Assessments—Rules.
- 51.14.080** Withdrawal of certification—Grounds.
- 51.14.090** Withdrawal of certification, corrective action upon employees' petition.
- 51.14.095** Corrective action—Appeal.
- 51.14.100** Notice of compliance to be posted—Penalty.
- 51.14.110** Employer's duty to maintain records, furnish information—Electronic reporting system—Requirement and penalties—Confidentiality of claims data—Rules.
- 51.14.120** Copy of claim file—Notice of protest or appeal—Medical report.
- 51.14.130** Request for claim resolution—Time.
- 51.14.140** Violations of disclosure or request for resolution—Order by director.
- 51.14.150** School districts, ESDs, public hospital districts, or hospitals as self-insurers—Authorized—Organization—Qualifications.
- 51.14.160** School districts, ESDs, or hospitals as self-insurers—Rules—Scope.
- 51.14.170** Administration of claims—Third-party administrators.

OFFICE OF THE OMBUDS

- 51.14.300** Ombuds office created—Appointment—Open and competitive contracting.
- 51.14.310** Ombuds—Term of office—Removal—Vacancies.
- 51.14.320** Ombuds—Training or experience qualifications.
- 51.14.330** Ombuds office—Staffing level.
- 51.14.340** Ombuds office—Powers and duties.
- 51.14.350** Ombuds office—Referral procedures—Department response to referred complaints.
- 51.14.360** Ombuds liability—Discriminatory, disciplinary, or retaliatory actions—Communications privileged and confidential—Testimony.
- 51.14.370** Confidentiality of ombuds records and files—Disclosure prohibited—Exception.
- 51.14.380** Explaining ombuds program—Posters and brochures.
- 51.14.390** Ombuds office—Funding.
- 51.14.400** Ombuds—Annual report to governor.

WACs

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- View All Links

WACs > Title 296 > Chapter 296-15

HTML has links - PDF has Authentication

Complete Chapter [HTML](#) [PDF](#)

Including dispositions

Chapter 296-15 WAC | [Show Dispositions](#)


Last Update: 6/22/21

WORKERS' COMPENSATION SELF-INSURANCE RULES AND REGULATIONS

WAC Sections

- | | | | |
|----------------------|---------------------|-------------------|------------------------------------------------------------|
| HTML | PDF | 296-15-001 | Definitions. |
| HTML | PDF | 296-15-021 | Self-insurance qualifications. |
| HTML | PDF | 296-15-027 | Additional requirements for subsidiaries and acquisitions. |
| HTML | PDF | 296-15-121 | Surety for a self-insurance program. |
| HTML | PDF | 296-15-123 | Monitoring certification. |
| HTML | PDF | 296-15-125 | Default by a self-insurer. |
| HTML | PDF | 296-15-140 | Expense of out-of-state audit. |
| HTML | PDF | 296-15-151 | Surety for a public entity's self-insurance program. |
| HTML | PDF | 296-15-161 | Surety for a group self-insurance program. |
| HTML | PDF | 296-15-171 | Surety for a self insured pension or fatality claim. |
| HTML | PDF | 296-15-181 | Funding the benefits of an insolvent self-insurer. |
| HTML | PDF | 296-15-221 | Self-insurers' reporting requirements. |

Medical Aid Rules (WACs)

 WASHINGTON STATE LEGISLATURE

WACs > Title 296 > Chapter 296-20 HTML

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Complete Chapter [HTML](#) [PDF](#)

Including dispositions

Chapter 296-20 WAC | Show Dispositions

MEDICAL AID RULES

WAC Sections

HTML	PDF	296-20-010	General information.
ADVISORY COMMITTEES			
HTML	PDF	296-20-0100	Industrial insurance chiropractic advisory committee.
HTML	PDF	296-20-01001	Industrial insurance medical advisory committee.
DEFINITIONS			
HTML	PDF	296-20-01002	Definitions.
MEDICAL PROVIDER NETWORK			
HTML	PDF	296-20-01010	Scope of health care provider network.
HTML	PDF	296-20-01020	Health care provider network enrollment.
HTML	PDF	296-20-01030	Minimum health care provider network standards.
HTML	PDF	296-20-01040	Health care provider network continuing requirements.
HTML	PDF	296-20-01050	Health care provider network further review and denial.
HTML	PDF	296-20-01060	Delegation of credentialing and recredentialing activities.
HTML	PDF	296-20-01070	Waiting periods for reapplying to the network.
HTML	PDF	296-20-01080	Management of the provider network.
HTML	PDF	296-20-01090	Request for reconsideration of department decision.
HTML	PDF	296-20-01100	Risk of harm.

Medical Aid Rules and Fee Schedules (MARFS)

- Self-Insurers must authorize treatment and pay bills according to the same MARFS published by L&I.
- Updated effective July 1st each year
<https://lni.wa.gov/patient-care/billing-payments/fee-schedules-and-payment-policies/>

MARFS

Washington State Department of Labor & Industries

Language options: Español, New!, বাংলা, 中国 - 简体, 中文繁體, 한국어, русский, Soomaali, tiếng Việt, Other Languages

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Safety & Health | Claims | Patient Care | Insurance | Workers' Rights | Licensing & Permits

Verify a Contractor's or Tradesperson's License | Find a Form or Publication | Pay a Balance Due

Keep Washington Safe and Working

PROVIDERS	BUSINESS	WORKERS
Check Patient Claim Status	File a Quarterly Report	Are You Injured?
Look up a Fee Schedule	Required Workplace Posters	Check the Status of My Claim
Look up a Self-Insured Employer	Look Up a Contractor or Business	File a Claim

MARFS

Home > Patient Care > BILLING & PAYMENTS > Fee Schedules and Payment Policies (MARFS):

Fee Schedules and Payment Policies (MARFS)

BILLING & PAYMENTS

Billing L&I

Fee Schedules and Payment Policies (MARFS)

- Policy 2023
- Policy 2022
- Policy 2021

Explanation of Benefits (EOB) Lookup

This site contains the policies, payment methods and maximum fees used to pay health care and vocational providers who treat injured workers and crime victims.

Make sure to check the [Updates & Corrections](#) tab for any changes to the Payment Policies or Fee Schedules.

Use the following Fee Schedules and Payment Policies by year:

- [2023 Fee Schedules and Payment Policies](#)
- [2022 Fee Schedules and Payment Policies](#)
- [2021 Fee Schedules and Payment Policies](#)

To look up fees and authorization requirements, use our lookup tools:
(Note: Enable Macros in Excel for the files below to open without errors.)

[Fee Schedule Lookup_\(2023\)](#)

[Fee Schedule Lookup_\(2022\)](#)

[Fee Schedule Lookup_\(2021\)](#)

MARFS

Home > Patient Care > BILLING & PAYMENTS > Fee Schedules and Payment Policies (MARFS):

Policy 2023

BILLING & PAYMENTS

Billing L&I

Fee Schedules and Payment Policies (MARFS)

Policy 2023

Policy 2022

Policy 2021

Explanation of Benefits (EOB) Lookup

Payment Status

FEE SCHEDULES | BILLING & PAYMENT POLICIES | UPDATES & CORRECTIONS | TEMPORARY TELEHEALTH POLICIES

2023 Fee Schedules

Effective July 1, 2023

This site contains the policies, payment methods, billing codes, and maximum fees used to pay health care and vocational providers who treat injured workers.

Make sure to check the **Updates & Corrections** tab for any changes to the Fee schedules. Read about the [highlights of changes in the last year](#). These changes are also included in the payment policies.

Please make sure to review our **Temporary Telehealth Payment Policies** on the tab above.

[2023 Quick Reference Fee Schedule](#) (English) Español (Spanish) - Coming Soon!

Professional and Facility Services Fee Schedules (July 2023)

Note: These fee schedules have been enhanced with search features for your convenience. Enable Macros in Excel for the files below to open without errors. These

MARFS

Policy 2023

BILLING & PAYMENTS

Billing L&I

Fee Schedules and Payment Policies (MARFS)

Policy 2023

Policy 2022

Policy 2021

Explanation of Benefits (EOB) Lookup

Payment Status

Billing Self-Insured Employers

FEE SCHEDULES **BILLING & PAYMENT POLICIES** UPDATES & CORRECTIONS TEMPORARY TELEHEALTH POLICIES

2023 Billing & Payment Policies

Effective July 1, 2023

These billing and payment policies determine under what conditions we will pay health care and vocational providers who treat injured workers and crime victims.

Note: Make sure to check the Updates & Corrections tab for any changes to the Payment policies.

[Payment Policies Complete](#) (2023)

- Chapter 1 - [Introduction](#)
- Chapter 2 - [Information for All Providers](#)

Professional Services

- Chapter 3 - [Ambulance Services](#)
- Chapter 4 - [Anesthesia Services](#)
- Chapter 5 - [Audiology and Hearing Services](#)
- Chapter 6 - [Biofeedback, Electrocardiograms \(EKG\), Electrodiagnostic services, and Extracorporeal shockwave therapy \(ESWT\)](#)

MARFS

**Payment Policies for Healthcare Services
Provided to Injured Workers and Crime Victims**

Chapter 17: Mental Health Services

Effective July 1, 2023



Link: Look for possible [updates and corrections](#) to these payment policies on L&I's website.



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Payment policy: Case management services	17-10
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Medical Treatment Guidelines

Treatment Guidelines and Resources

TREATING PATIENTS

- Communicable Diseases
- Conditions and Treatments
- Drugs and Prescriptions
- By Specialty
- Helping Workers Get Back to Work
- Independent Medical Exams (IME) and Impairment Rating Information
- Interpreter Services
- Treatment Guidelines and Resources**

ABOUT | TREATMENT GUIDELINES | ADVANCED IMAGING GUIDELINES | PRACTICE RESOURCES FOR ATTENDING PROVIDERS

The medical treatment guidelines are written from a clinical perspective, to guide clinical care. Providers should consult the [Medical Aid Rules and Fee Schedule \(MARES\)](#) for documentation and coding requirements.

The Medical Treatment Guidelines (also called Medical Practice Guidelines or Review Criteria) are evidence based and were developed by the Office of the Medical Director in collaboration with practicing physicians and advisors.

Some guidelines are intended to be educational tools for medical providers. Some guidelines and the review criteria are used by L&I in the [Utilization Review](#) program and claim management process to promote best practices and improve the health of injured workers. They are published by L&I, which is solely responsible for coverage decisions that may result from their use.

See [Conditions and Treatments \(Coverage Decisions\)](#) for additional information.

How to use the guidelines

Health care providers are expected to be familiar with the guidelines and follow the recommendations. Good medical judgment is important in deciding how to use and interpret this information.

Guideline history and development process

See the [Guideline Process](#) for background information and a description of how guidelines are prioritized, developed, and implemented. All current guidelines are those listed individually below.

Medical Treatment Guidelines

Treatment Guidelines and Resources

TREATING PATIENTS

- Communicable Diseases
- Conditions and Treatments
- Drugs and Prescriptions
- By Specialty
- Helping Workers Get Back to Work
- Independent Medical Exams (IME) and Impairment Rating Information
- Interpreter Services
- Treatment Guidelines and Resources**

ABOUT | **TREATMENT GUIDELINES** | ADVANCED IMAGING GUIDELINES | PRACTICE RESOURCES FOR ATTENDING PROVIDERS

Medical Treatment Guidelines

- [Ankle and Foot Surgical Guideline](#)
- [Beryllium - Clinical Guideline for the Diagnosis of Beryllium Sensitization and Chronic Beryllium Disease.](#)
- [Carpal Tunnel Syndrome \(CTS\) Guideline](#)
- [Cervical Radiculopathy and Myelopathy](#)
- [Complex Regional Pain Syndrome \(CRPS-2011\)](#)
- [Facet Neurotomy](#)
- [Knee Surgery \(CME\)](#)
- [Low Back Pain, Guideline for Hospitalization for](#)
- [Lumber Spine Surgery Guideline](#) (Effective October 3, 2021)
- [Porphyria Conditions](#)
- [Prescribing Opioids to Treat Pain in Injured Workers](#)
- [Proximal Median Nerve Entrapment \(PMNE\)](#)
- [Radial Nerve Entrapment: Diagnosis and Treatment](#)
- [Shoulder Conditions Diagnosis and Treatment Guideline](#)
- [Single Cervical Nerve Root](#)
- [Spinal Injections](#)
- [Thoracic Outlet Syndrome - Neurogenic](#)
- [Thoracic Outlet Syndrome - Vascular](#)

Condition and Treatment Index

Conditions and Treatments

🔗 TREATING PATIENTS

Communicable Diseases ▾

Conditions and Treatments

Drugs and Prescriptions ▾

By Specialty ▾

Coverage of Conditions and Treatments (Coverage Decisions)

Use this lookup tool to determine coverage decisions, or if prior authorization is needed for the treatment or condition. Note: For Self-insured employer claims, you must [contact the employer or their claims administrator](#).

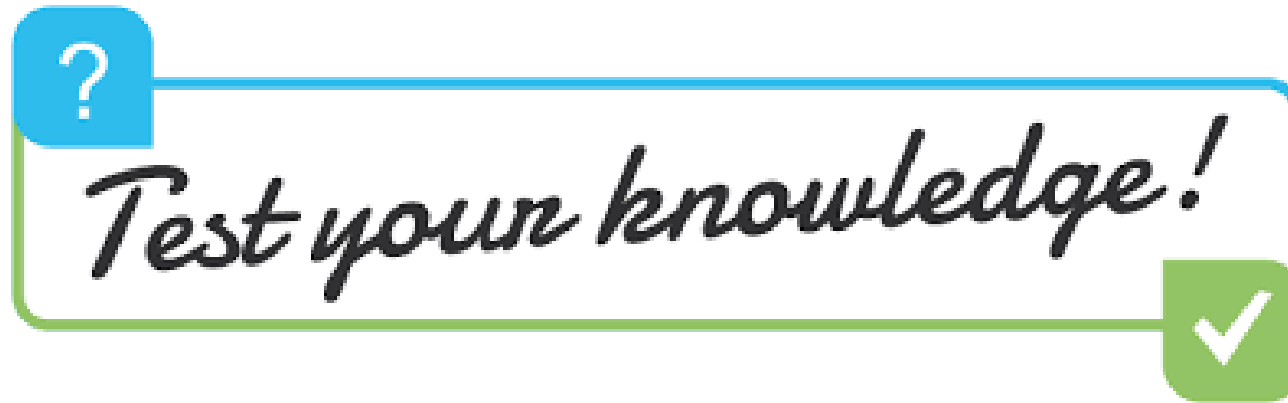
List also available in [PDF format](#).

[Archived Coverage Decisions](#).

See [Treatment Guidelines and Resources](#) for additional information.

Enter a keyword and choose from the list of available conditions or treatments.

Knowledge Check



**Which chapter of the Claim
Adjudication Guidelines addresses
overpayments?**

Miscellaneous Claims Issues

**Is treatment to improve or maintain
general health appropriate for
coverage?**

No

Which WAC addresses this?

WAC 296-20-03002

Which RCW defines Permanent Partial Disability?

RCW 51.08.150

**Which chapter of MARFS covers
Durable Medical Equipment(DME)?**

Chapter 9

**What is the departments coverage
decision regarding acupuncture?**

Covered with conditions

**What is the departments coverage
decision regarding acupuncture?**

Covered with conditions

**What is the departments coverage
decision regarding acupuncture?**

Covered with conditions

Common Testing Errors

- Forms and Templates
- Date of Manifestation
- Gross Monthly Wages
- Time Loss Rates/Loss of Earning Power
- Permanent Impairment
- RCWs and WACs

Form and Templates Tips

- Use the formal name of the form or template.
- Do not use a name that you may call it.
- Example:
 - If asked for information regarding a notice being sent to the provider authorizing treatment, use:
 - Treatment Decision
 - F207-226-000

Calculations Tips

- Do not write out the math.
 - Examples of incorrect answers:
 - $\$15.00 \times 8 \times 22 = \2640.00
 - $\$15.00 \times 8 \times 22 = \$2640.00 + 500 \text{ HCB} = \3140.00
 - OR
 - $\$2640.00$ w/out HCB or $\$3140.00$ w/ HCB
- Round to the second decimal place at each step.

Calculations Reminders

- Time-Loss Minimum
- Time-Loss Maximum
- Cost of Living Adjustments (COLAs)
- Health Care Benefits
- Martial and Dependent Status

RCW and WAC Tips

- Do not put a WAC if asked for a RCW.
- Do not add the subsection.
- Examples of correct answers:
 - WAC 296-20-124
 - 296-20-124
 - RCW 51.52.060
 - 51.52.060

General Tips

- Read the testing instruction prior to testing.
- Read the questions.
- You can skip a question and come back to it.
- You can flag a question.
- Use your approved resources.

Resources

- **Claim Adjudication Guidelines**
- **Forms & Publications**
- **Medical Aide Rules and Fee Schedule** - (MARFS)
- **RCW's (Title 51)** - Revised Code of Washington
<https://apps.leg.wa.gov/rcw/default.aspx?Cite=51>
- **WAC's (Title 296)** – Washington Administrative Code
<https://apps.leg.wa.gov/WAC/default.aspx?cite=296-20>



Questions?

- Claim-specific questions: Call 360-902-6901 and ask for the claim adjudicator assigned to the claim.
- General claim questions: email us at SITrainerquestions@Lni.wa.gov